

**Project Recovery QI Meeting
1/23/11 Minutes**

Attendees:

Holly Wald, HPW Associates

Mary Larzelere, HPW Associates

Kim Hall, Project Recovery (via phone)

Stephanie Santoro, AHCI

Sheree Jaszcar, Family Member

Karen Edwards, AHCI/BCBH

Susan Keppen, BCBH

Marian Jankowski, BCBH

Minutes from Previous Meeting

Minutes were accepted

Review of Fact Sheet

Discussed edits to be made

Susan pointed out that the data is skewed as the really sick clients are not being enrolled

Discussed ways to get more clients enrolled – perhaps offering gift card at enrollment

Action Items

Mary to revise Fact Sheet based on committee suggestions

Mary to send to Darlene to share with EPIC for review and comments

Review of updated data

Review of Core Values Survey results

Action Items

Committee members to review and provide input at the next QI meeting

Peer Involvement

Karen is putting together a list of family support groups and is going to set up a regular networking event so each knows what the others are doing

All the committees can get overwhelming – need to specifically target potential participants

Add a phone #/email to fact sheets for people to call for more info

Committee members suggested having a fact sheet on what resources are available and on the various committees

Quality Indicators

Representation (% of peers on committees)

Satisfaction

Action Items

Contact Joanne @ MHA re: getting a peer from MHA on the QI committee

Contact Aurora about a peer for the QI committee

Next Meeting: Monday, February 27, 2012 at 10:00am at BCBH, Conference Room A