

**Project Recovery QI Meeting
12/5/11 Minutes**

Attendees:

Holly Wald, HPW Associates
Mary Larzelere, HPW Associates
Kim Hall, Project Recovery
Kelly Nardone, NHS
Stephanie Santoro, AHCI
Darlene Tindell, AHCI/BCBH

Melissa Feragotti, C/FST
Sheree Jaszcar, Family Member
Karen Edwards, AHCI/BCBH
Susan Keppen, BCBH
Patty Grimm, BCBH

Minutes from Previous Meeting

Minutes were accepted

Review of Fact Sheet

Fact sheets will be developed and distributed quarterly

There were several suggestions made regarding modifications to the fact sheet

Fact sheets should be more strengths-based

The fact sheet will be distributed to other committees for review, particularly by consumers and family members

It was suggested that SPA staff distribute the fact sheet to consumers, and a blurb be developed to explain it

Fact sheets will be emailed by Kim

It was suggested that Value has a distribution list

Action Items

Mary to revise Fact Sheet based on committee suggestions

Darlene to share with EPIC for review and comments

Melissa to share with the CFST board for review and comments, and Mary will attend the meeting

Future Fact Sheet Topics

Consumer suggestions and what's being done to address them or alternative solutions

SPAs – what they are, what they do, etc.

Review of annual report

Action Items

Committee members to email or call HPW with any suggestions or comments **by 12/14**

Other

It was suggested that a question asking consumers for suggestions for improving the system of care be added to the ROSI and collected at follow-up interviews

There would have to be a disclaimer that this does not guarantee this change will happen immediately, that it will be reviewed, but changes take a long time to occur

An additional page with information on getting involved with EPIC should also be included so that consumers can take an active role in bringing about change

This page should also include a release for a representative from EPIC to be able to contact them

Next Meeting: Monday, January 23 at 10:00am at BCBH