

**Project Recovery
QI Meeting
6/28/11 Minutes**

Attendees:

Holly Wald, HPW Associates
Mary Larzelere, HPW Associates
Marian Jankowski, BCBH
Greg Hill, BCBH
Rachelle Newman, Franklin Center
Patty Grimm, BCBH
Kim Hall, Project Recovery
Kelly Nardone, NHS

- Update on enrollments

At BCBH, blended case managers see clients at least once a month
Case managers can bill for the time they spend doing the assessment with a client
Should have a clerical person fax the forms
Need to invite a representative from each SPA to be on the QI committee
FACT has a process in place to start incorporating the NOMS and ROSI assessments

Action Items

- *Patty to find out how many people are seen each month who are new or whose service plan is to be updated
- *Patty to follow-up with Betty about the target numbers – 2 total or 2 per case manager?
- *Mary to follow up with representatives at each location
- *Mary to schedule update meetings/re-trainings at each SPA
- *Holly to invite representatives from each SPA to join QI committee

- Core values survey

The survey will be posted online.
It will be sent to providers, consumers, and administrators every 2 years.
Darlene may be able to help distribute surveys to consumers.
It was suggested that sites could be set up at offices or residences where consumers could complete the survey online.

Action Items

- *HPW to revise the current survey for the consumer version
- *Committee members to review the survey and email Holly at hwald@hpwassoc.com with suggestions.

Next Meeting

Thursday, July 25, 2001 at 1:00pm